

CLC SERVICE CHARTER

Recommended by the ANAO Performance Audit.

The Central Land Council Service Charter is for all Aboriginal people and members of the wider community who conduct business with the Central Land Council's (CLC) region.

This Service Charter sets out the services provided by the CLC, the standard of service you can expect from us and how you can provide feedback to the CLC on any of our services, or comment on our performance.

About the CLC

The Central Land Council is a Commonwealth Statutory Authority that operates under the *Aboriginal Land Rights (Northern Territory) Act 1976*. CLC is also a recognised Native Title Representative Body under the *Native Title Act 1993*. As a Commonwealth statutory authority CLC is subject to the provisions of the *Commonwealth Authorities and Companies Act 1997*.

The Central Land Council is first and foremost a representative organisation for the Aboriginal traditional landowners in its region.

Services CLC provides

The Central Land Council provides a number of services for the benefit of traditional landowners and other Aboriginal residents of the CLC region. In particular the CLC:

- Helps provide a strong voice for the Aboriginal people in Central Australia
- Helps Aboriginal people get back country and assert native title rights
- Consults with landowners regarding development proposals, such as exploration and mining activity
- Manages the permit system for Aboriginal land
- Helps Aboriginal people manage their land
- Helps to protect Aboriginal culture and sacred sites
- Assists with economic projects on Aboriginal land
- Promotes community development and improved service delivery
- Fights for the legal recognition of Aboriginal peoples' rights
- Helps to resolve land disputes
- Assists in the management and distribution of royalty monies

Information

More information on CLC services and activities are available from a variety of sources including CLC staff, publications and electronic media. Specifically, these sources include:

- Central Land Council Annual Report